



[ ISO 9001:2000 Certified Organization ]

## PRODUCT LIST

[Products List and Brief Information]





## Product List

### Call Billing Solutions

|                        |  |
|------------------------|--|
| Z.LINK GOLD 11.0       | Call Billing Software (Regular Ver. – Opt. Budgeting)  |
| Z.LINK GOLD – LAN 11.0 | Call Billing Client Software                           |
| Z.LINK LITE 11.0       | Call Billing Lite Version Software                     |
| Z.LINK GOLD 11.0       | Centralized CBS – Multi location – Single Point Access |

### Hotel Solution with Call Billing

|                        |   |
|------------------------|---|
| Z.LINK HOTEL LITE 11.3 | Hotel Featured Product with Call Accounting |
|------------------------|---|

### CRM Solutions

|                 |   |
|-----------------|---|
| Z.CMS GOLD 11.3 | Complaint Management System             |
| Z.CRM GOLD 11.3 | Customer Relationship Management System |

### Voice Logging Applications

|                 |                        |
|-----------------|------------------------|
| Z.CLS GOLD 11.2 | Voice Logging Solution |
|-----------------|------------------------|

### CTI (Computer Telephony Integration) Products

|                  |   |
|------------------|---|
| Z.VMS GOLD 11.3  | Voice Mail Solution                             |
| Z.IVRS GOLD 11.2 | Interactive Voice Response System               |
| Z.UMS GOLD 11.3  | Unified Messaging Solution                      |
| Z.ADS GOLD 11.3  | Auto Dialers                                    |
| Z.PDS GOLD 6.6   | Predictive Dialers                              |
| Z.CCS GOLD 11.2  | Call Centre Solution                            |
| Z.DMS GOLD 11.3  | Disaster Management System (IVR & SMS)          |
| UC6000           | PC based Operator Console (TAPI Compliant)      |
| UD5000           | PC based SoftPhone with UC6000 (TAPI Compliant) |
| W.MMC            | Audio-Bridge :: Conferencing Solution           |

### GSM and Wireless Solutions

|                  |                                   |
|------------------|-----------------------------------|
| Z.GSMS GOLD 11.3 | SMS solution                      |
| Z.WiFi GOLD 11.3 | Wireless Voice and Data Solutions |



For more Information on each of the products, please get in touch with us:

**GAYTES Information Systems Private Ltd.**

509, Sakar-V,

Mithakhali,

Navrangpura,

Ahmedabad – 380 009

INDIA

Tel.: +91 – 79 – 66097400 (30 Lines) / 26583760 / 5841 / 5855

Fax: +91 – 79 – 26585841 – Ext. 507

eMail: [sales@gaytescorp.com](mailto:sales@gaytescorp.com)

---

---

**India Operations:**

**Branch Offices:**

Ahmedabad

Bangalore

Chennai

Coimbatore

Delhi

Hyderabad

Mumbai

Pune

Kolkatta

---

**Overseas Operations:**

**Branch Offices:**

Dubai, Singapore